



JPPF Registry Resources:

Approach for Victims and Human Trafficking

Introduction:

- Who is a victim?
- What is human trafficking?
- How do you identify and respond to some-one who is a victim of crime?
- What steps can you take to ensure that any victim fully participates in the court process?
- What support is available for a victim?

These were the questions posed to consider the training needs of registry staff to address the combined issues for anti-human trafficking and support for victims.

Governmental and non-governmental agencies globally have begun taking steps to combat human trafficking. There are multiple approaches to end human trafficking, ranging from education and investigation to prosecution and victim support services.

Accordingly, this approach is designed to try and help answer and clarify your responses to these questions by assembling international reports and training resources supplemented with video stories from New Zealand Ministry of Justice staff who work in this area.

Training consists of:

- An assignment completed by the individual or as part of a discussion workshop
- A discussion group to share and discuss responses
- An activity to create an action plan

Participants for this training will consider what human trafficking is, identify the operational indicators of human trafficking and complete an assignment in order to answer some of these questions, can participate in a discussion group and create an action plan of things that they can do to support and accommodate victims.

We have provided a recorded interview a Court victim advisor Beverley Duncan-Hurley, a service manager with Court Services for Victims team from the NZ Ministry of Justice, Wellington. She shares her story and experiences as a victim adviser telling us about the NZ legislation for victims, inter agency collaboration efforts and the resulting code of victims' rights. She also talks about the skills required to deal with any victim of crime and the role and requirements of being a victim advisor.

We also hope to add a video about Ministry contracting of services to support victims and resources from other victim support services to showcase what they provide.

Finally, we would invite you to conduct a discussion group within your organisation and for your participants to discuss and share their ideas for the questions originally posed at the start. This will allow you to create your own registry responses and actions that fit with your unique circumstances to be able to identify and respond to the needs of victims.

How to apply and use these training options and resources are described in further detail in the supporting material - these are listed in toolkit resources that follow. Included in that list are the additional training resources supplied to support your delivery.

If you have any questions or require additional support, please contact us.

List of Toolkit Resources

1. Anti-trafficking Assignment

To have participants consider what human trafficking is, identify the operational indicators of human trafficking, by completing suggested reading and digital resources.

This can be delivered and undertaken in a group workshop setting or completed individually.

We've provided a simple assignment with a set of questions for the participants to answer, instructions and an aid for managers/trainers to help assess and provide feedback for the participants, as well as suggested readings and articles to support and enable the participants to complete the assignment.

The reading resources vary from quick easy reading with simple messages and definitions used to educate to a copy of the United Nations Palermo protocol and US Trafficking in People that provides comprehensive data and compliance reports for all the signatories.

Resources:

- Assignment
- Assignment template
- Assignment aid for managers
- Readings for Assignment
- Video interview of NZ Victim Advisor

2. Video

Watch a recorded interview a Court victim advisor Beverley Duncan-Hurley, a service manager with Court Services for Victims team from the NZ Ministry of Justice, Wellington. She shares her story and experiences as a victim adviser telling us about the NZ legislation for victims, inter agency collaboration efforts and the resulting code of victims' rights. She also talks about the skills required to deal with any victim of crime and the role and requirements of being a victim advisor

Resources:

- Video interview of NZ Victim Advisor
- NZ Victims Code (pending)
- Victims Rights (pending)

3. Victim Advisor Training Programme

We set out the current training programme for Victim Advisors and hope to share with you, a written version of the original training manual. We have identified the topics from the manual to give you an indication of its content pending it being made available. You can consider the structure and content of the manual and adapt it to fit with any training you wish to delivery.

We've provided instructions for a quick but powerful activity from the current Victim Advisor face to face training, that tests personal assumptions about victims and helps to build empathy for their situations that can be offered to staff and front-line responders.

Resources:

- VA training manual
- Activity – Personal assumptions and empathy (copy from current VA training resources)
- NZ Court Services for Victims leaflet – “Helping victims through the court process” - pending

4. Working with other stakeholders

We are planning to record an interview the manager of Provider and Community Services who deals with non-government organisations (NGO) that provide support for victims in the community. His role is to work with the NGO and support these organisations to provide contracted services to support victims.

There are also other stakeholder resources from the Victims Information website, and all these resources can be used to provide information and ideas to support completion of the assignment and action plan activities. We have requested permission to be able to provide you with copies and meantime identify the document names and provide you with their [website](#) link.

Resources:

- Video Interview with Andrew Bos working with NGO to build business case for support - pending
- Other stakeholders and resources from Victims website

5. Discussion group – Victims and human trafficking

Having completed the anti-trafficking assignment, the discussion group provides opportunity for participants to demonstrate their understanding about responding to the needs of victims and human trafficking and to discuss and share ideas and feed into an action plan.

To support the workshop we have created a simple powerpoint with suggestions for questions and activities to help you guide the discussion.

We suggest that the intent and outcome of the discussion group is to create an action plan to identify and record cases with victims of human trafficking and identify the support that victims require and what resources you have available or are needed.

We've included reference to additional resources that provide examples of the things that could be considered.

Resources:

- Discussion Group Powerpoint
- Going to court NZ Court services for victims leaflet – “Helping victims through the court process” - pending
- Help for Victims at your court site - pending
- Safety At Court - pending