



## JPPF Registry Resources:

# Victims and Human Trafficking - Victim Advisor Training

### Introduction:

The Victim Advisor is a role in the NZ Ministry of justice staff specifically designed to support victims of crime when they enter the criminal court system.

A court victim advisor can:

- explain how the court system works and what all the jargon means
- give you information on other services, entitlements and financial assistance
- keep you updated on what is happening in your case
- make sure the police and others connected with the case know about any concerns you have
- let you know what support and protection is available if you're worried about your own (or your family's) safety
- provide you with information on restorative justice
- After the hearing, your court victim advisor can explain the court's decision
- able to help child witnesses going through the court process

and there are specialist court victim advisors who are experienced in working with sexual violence.

To provide all this support and information, the training for a victim advisor is comprehensive. They have a three-day induction training supported by an online training e-module, Court Services for Victims website and an online knowledge base for support for processes and procedures as well as their own database.

Their training is specialised to the situation and structures in New Zealand but believe there is benefit to look at the topics and you may be able to leverage off their training and adapt it for use in other countries.

Before digital training resources like the knowledge base and online modules victim advisor training was based on their hardcopy manual. We have requested permission to share the this with you and provide a list of the manual topics meantime to give you an indication of the content.

## Judicial Pacific Participation Fund

WE can provide instructions for a quick but powerful activity from the current Victim Advisor face to face induction training, that sets the scene for victim contact, tests personal assumptions about victims and helps to build empathy for their situations.

This is ideal for staff and front-line responders who deal directly with the public and can be incorporated into any workshops or discussion groups as an opening activity.

### **Resources:**

- Victim Advisor training manual (pending) and content list
- Victims Workshop Activity